

Question	Answer
<b>What is TAP?</b>	TAP is a free online interactive learning resource. It teaches how to provide simple assistive products through four steps: Select, Fit, Use, Follow up
<b>How much does it cost to take a TAP module?</b>	TAP modules are all free!
<b>How can I access TAP?</b>	Go to the TAP website: <a href="https://www.gate-tap.org/">https://www.gate-tap.org/</a> Some content is available without registering. To view the modules, you will need to register an account and login.
<b>How many languages is TAP available in?</b>	The introduction to assistive products module is available in English, Spanish, French, Russian, Chinese, Arabic, Georgian, Portuguese, Kiswahili, and Ukrainian. Other modules are also available in some of the above languages. More modules are being translated into the above languages. Translations are in progress for the following languages: Farsi, Hindi, Nepali, and Azerbaijani. Please see the website for current available languages by clicking on the flag button in the bottom right corner of the website.
<b>Who is TAP for?</b>	<p>TAP is for everyone interested in using, providing or training others in simple assistive products. TAP can be used in different ways. For example:</p> <ul style="list-style-type: none"> <li>• Health workers, especially those in primary or community-level settings, can learn to provide simple assistive products.</li> <li>• Service managers, supervisors and trainers or educators can use TAP to provide training on assistive products.</li> <li>• People who use assistive products and their families can find information about different assistive products and how to use them.</li> <li>• Policy makers and advocacy groups can find information to increase their understanding of assistive products provision and raise awareness of assistive products through their networks.</li> </ul>

<b>Is TAP only for health personnel?</b>	No, TAP can be used by anyone with a role in provision of assistive products. This may include people working in other sectors such as education, social welfare or employment.
<b>Can undergraduate students take TAP modules?</b>	Yes definitely. The modules can be helpful to undergraduate students.
<b>How long do TAP modules take to complete?</b>	TAP modules vary in length depending on the complexity of the module. The content on the TAP platform takes between 1 to 4 hours per module. WHO recommends that this is followed with face to face learning and mentored practice, where the module includes the acquisition of new skills (for example, carrying out screening, assessment, fitting or teaching a person how to use a product).
<b>What TAP modules are available?</b>	TAP modules related to mobility, self-care and vision are currently available, including modules on provision of the following assistive products: walking aids, rigid removable boots, therapeutic footwear, reading glasses, magnifiers, absorbent products, toilet and shower chairs. WHO will make additional modules available in 2023, including modules related to hearing and cognition, as well as modules on transfer boards, eating and drinking aids, dressing aids, and wheelchairs in emergencies.
<b>Does TAP include home-made assistive products?</b>	TAP does not provide information on how to make assistive products. It only covers ready-made / off-the-shelf products. Much of the content is applicable to home or locally made products.
<b>Can TAP content be adapted for local contexts?</b>	TAP modules are online, for self-paced study. TAP has been developed to be relevant to learners in any context and with local adaptation of TAP delivery to be done by local mentors through the face to face learning phase. See the TAP <a href="#">coordinator page</a> for more details. Different elements of TAP may be used and adapted (e.g. assessment forms, case studies) - all WHO

	resources are fully open access. Please see WHO's creative commons licensing for full details on use and adaptation of WHO content, at the bottom of the TAP <a href="#">About page</a> .
<b>What type of certificate do I get for taking a TAP module?</b>	You will receive a Certificate of Completion when you finish a TAP module and achieve 60% or more on the post-module quiz.
<b>Does WHO provide accreditation for TAP?</b>	When you successfully complete a TAP module, you will receive a certificate of completion from WHO. Accreditation for TAP modules should be done at a National level through National bodies.
<b>Can TAP be used for continuing professional development (CPD) points?</b>	TAP is a global resource and is not currently accredited with any organization for CPD points. However most CPD systems allow for independent learning as an activity. TAP modules would fit nicely into this category.
<b>Can TAP be used within a training/education programme, such as an undergraduate course?</b>	Yes, TAP may be used to deliver content related to assistive products within pre-service or post-service training or education programmes. Modules may be used in full or elements of them, such as case studies, videos etc. Please see WHO's creative commons licensing for full details on use and adaptation of WHO content, at the bottom of the TAP <a href="#">About page</a> .
<b>I would like to be a TAP coordinator and design project plan. What will be expected from me and do I need to submit the project plan?</b>	All WHO resources are fully open access under a creative commons license and available for anyone to use and adapt as per the license (for details, see the bottom of the TAP About page). If you wish to use TAP to train people and/or to initiate new AT services, you are free to do so. You do not need to submit your project plan to WHO. There is a project planning template on the <a href="#">coordinator page</a> as a resource for you to use and adapt as helpful. The WHO team is available to answer questions as you go through your planning. If you are working for a public institution, you may already be aware that WHO serves its Member States - requests for support may be made by the Ministry of Health directly to the WHO country office.

<b>Product supply is a big challenge in my country. How can WHO help?</b>	<p>WHO recognises that there are many challenges with supply of high-quality, affordable assistive products. WHO has published <a href="#">Assistive Product Specifications</a> and a <a href="#">Procurement Manual</a> to guide procurement. WHO and UNICEF are also working together to make assistive products available in their supply catalogues.</p>
<b>Is there funding available to implement TAP in countries?</b>	<p>Countries are responsible for any associated costs of implementing TAP. Whilst access to the platform is free, other costs may be needed for items/activities such as internet data, hosting a face to face training workshop, demonstration assistive products, printing etc.</p> <p>To learn more about what is involved to implement TAP, please visit the <a href="#">coordinator page</a> on the TAP platform.</p>
<b>How are TAP modules developed?</b>	<p>TAP modules are authored by experts in their field and peer reviewed by an external review group with relevant experience across different contexts. In some cases, existing training materials are drawn on and these are acknowledged at the end of each TAP module. Modules are also field tested in different countries.</p>
<b>Who do I contact if I want to know more about TAP?</b>	<p>You are welcome to contact <a href="mailto:assistivetechology@who.int">assistivetechology@who.int</a></p>